

# FRANCHISE SECTOR SUMMARIES



## COMMERCIAL CLEANING SERVICES

### BACKGROUND

Commercial services franchise leaders will be working toward enhancing current best practice standards for their businesses and franchisees based on updates set forth by the CDC related to COVID-19.

### General Recommended Guidelines

- Consider daily temperature checks prior to starting workday. CDC guidance states the minimum temperature that indicates a fever is 100.4°F.
- Practice social distancing.
- PPE should be worn at all times.
- Communication should be provided to customers as to what measures are being taken to keep everyone safe during service.
- Employees should be encouraged not to carpool to service locations when feasible.
- Ask customers to wear PPE.
- Provide additional training and certifications where possible.
- Providing a safe in-office working environment:
  - » Employees should wear PPE.
  - » Practice social distancing.
  - » Consider rearrangement or removal of breakroom and common areas where congregation of employees could occur.
  - » Continue allowing and encourage working remotely. Increase technology offerings to help make this easier for all staff.
  - » Consider staggering workforce so buildings have 40% or less employees at one time.
  - » Continue and increase cleaning and sanitizing of office buildings.